

Keyless Entry System Inoperative

Step	Action	Yes	No
1	Did you perform the Diagnostic System Check - Vehicle?	Go to Step 2	Go to Diagnostic System Check - Vehicle in Vehicle DTC Information
2	Press each button of the transmitter one at a time. Does the system operate normally?	Go to Testing for Intermittent Conditions and Poor Connections in Wiring Systems	Go to Step 3
3	Lock and unlock the door locks using the controls inside the vehicle. Do the locks operate properly?	Go to Step 4	Go to Diagnostic Starting Point - Doors in Doors
4	<p>Important: Inspect that the keyless entry transmitter is the correct model for the vehicle remote system. A wrong model transmitter may pass this test but will not activate the vehicle remote system.</p> <ul style="list-style-type: none"> • Turn ON the J 43241 Keyless Entry Tester. • Place the transmitter on the J 43241 test pad. • Press each button of the transmitter one at a time. <p>Does a tone sound and the green light illuminate on the J 43241 after each button is pressed?</p>	Go to Step 8	Go to Step 5
5	Do any of the buttons on the transmitter sound the tone and illuminate the green light when pressed?	Go to Step 9	Go to Step 6
6	Replace the transmitter battery. Refer to Transmitter Battery Replacement . Did you complete the replacement?	Go to Step 7	--

7	<ul style="list-style-type: none"> • Turn ON the J 43241 . • Place the transmitter on the J 43241 test pad. • Press each button of the transmitter one at a time. <p>Does a tone sound and the green light illuminate on the J 43241 after each button is pressed?</p>	Go to Step 8	Go to Step 9
8	<p>Replace the transmitter.</p> <p>Did you complete the replacement?</p>	Go to Step 9	--
9	<p>Perform the transmitter programming procedure. Refer to Transmitter Programming .</p> <p>Did the locks cycle to lock then unlock?</p>	Go to Step 11	Go to Step 10
10	<p>Important: When replacing the passenger door module (PDM), perform the Program All Transmitters procedure. Refer to Transmitter Programming .</p> <p>Replace the PDM. Refer to Door Lock and Side Window Switch Replacement - Passenger Side in Doors.</p> <p>Did you complete the replacement?</p>	Go to Step 11	--
11	<p>Operate the system in order to verify the repair.</p> <p>Did you correct the condition?</p>	System OK	Go to Step 3